

## DATA PROTECTION POLICY – FAQ YOU

We are pleased about your visit to our platform and your interest in the subject of data protection. In order for you to know when we collect which personal data and how we use this data, please note the following information.

### Data Controller

The responsible data controller for your information according to Art. 4 para. 7 GDPR is:

ohhh! foundation e. V.  
Erik-Blumenfeld-Platz 27  
22587 Hamburg  
Germany

Phone: (+49) 40 271 48 001

Mail: [contact@ohhh.org](mailto:contact@ohhh.org)

### Responsible for the content according to § 55 section 2 RStV

Anna Konopka-Feiler

### Collection, processing and use of personal data

Our legal basis for the collection, storage and processing of the personal data can be found in particular in the GDPR and the German Federal Data Protection Act (BDSG). Personal data is information that relates to an identified or identifiable natural person (Art. 4 Nr. 1 BDSG). This includes in particular names, address data, telephone numbers or e-mail addresses. Information related to preferences, memberships or, for example, previously visited websites can also represent personal data.

### Contact

In case you get in contact with us (i.e. by e-mail or through a contact form), we use and store the data transmitted by you for the purpose of processing your request and for the possible processing of follow-up questions. The legal basis for the processing is the necessity to carry out pre-contractual actions according to Art. 6 para. 1 lit. b GDPR. We either delete this data arising out of the mentioned contact or request after their storage is no longer necessary or restrict data processing when statutory storage obligations exist.

## Your rights as data subject

Under the GDPR, you have the following rights:

- Right to information and access to personal data;
- Right to rectification and erasure (right to be forgotten);
- Right to data portability; Right to object and automated individual decision making, including profiling
- Right to restriction of processing.

Further, you have the right to complain to a data protection supervisory authority about the processing of your personal data by us.

## Revocation of consent or objection to the processing of your data

We would like to point out that you can revoke any consent you may have given to the processing of your data at any time. Your revocation has no influence on data processing that has already taken place, but only has an effect for the future. Insofar as we base the processing of your personal data on a balancing of interests within the meaning of Art. 6 para. 1 lit. f GDPR, you may object to the processing. A balancing of interests takes place in particular if the processing is not necessary for the fulfilment of a contract with you. You will find the legal basis of the various data processing operations in this data protection instruction for the respective processing.

If you exercise such an objection, we ask you to state the respective reasons. In the event of a justified objection, we will examine the situation and will either stop or adapt the data processing or show you our compelling reasons for continuing the processing which are worthy of protection. Furthermore, you can object to the processing of your personal data for the purposes of advertising and data analysis at any time. You can inform us of your objection to advertising by using the contact details given above.

## Minor's personal data

We recognize the particular importance of protecting minor's personal data. We do not knowingly collect personal information online from children under the age of 13. In the event that a child under the age of 13 has provided us with any personal information without parental or guardian consent, we will immediately upon notice delete this information and unsubscribe this user from any of our mailing list or other list, if applicable. If you think that we might have any personal data of a child under 13 years of age, please contact us here [dataprivacy@ohhh.org](mailto:dataprivacy@ohhh.org).

## Use of Cookies

Our website uses the so-called cookies. These are small files that are stored on your access device (computer, smartphone, tablet or similar) and stored by your browser. They serve to improve the user-friendliness, effectiveness and security of the of our platform. In addition, cookies can be used to collect statistical data on platform usage, can be collected and analysed to improve our offer.



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Cookies contain no viruses and do not cause any damage to your access device. You can block the storage of cookies in your browser. The most Web browsers allow some control over most cookies. For more information on blocking cookies, see <http://www.allaboutCookies.org>. However, we would like to point out that after blocking the cookies certain functions of our platform may no longer be available or be only available with restrictions.

To delete/deactivate all cookies stored on your computer, most browsers offer the possibility to completely disable the use of cookies or delete cookies generated by specific domains/websites. You can find instructions on the help page of your browser:

- Chrome: <https://support.google.com/chrome/answer/95647?hl=de>
- Internet Explorer: <https://support.microsoft.com/de-de/help/278835/how-to-delete-cookie-files-in-internet-explorer>
- Firefox: <https://support.mozilla.org/de/kb/cookies-erlauben-und-ablehnen>
- Safari: [https://support.apple.com/kb/PH21411?viewlocale=de\\_DE&locale=de\\_DE](https://support.apple.com/kb/PH21411?viewlocale=de_DE&locale=de_DE)
- Safari auf IOS: <https://support.apple.com/de-de/HT201265>
- Opera: <http://help.opera.com/opera/Windows/2393/de/controlPages.html#manageCookies>

## Social media plug-ins

Plugins from social networks are integrated on some of our pages. We currently use the following plugins: Facebook, Twitter, and Instagram.

The plugin establishes a direct connection between your browser and the server of the respective social network as soon as you visit our website. This enables the network operator to obtain information that you have visited our site with your IP address. The data is passed on regardless of whether you have an account with the respective network and are logged in there. If you are logged in to the network, the data collected by us will be directly assigned to your user account. If you click the button and, for example, link the page, the network will also store this information in your user account and publicly share it with your contacts. We recommend that you log out regularly after using social networks. Via the plugins we offer you the possibility to interact with social networks and other users, so that we can improve our offer and make it more interesting for you as a user. The legal basis for the use of the plug-ins is Art. 6 para. 1 lit. f GDPR.

We have no influence on the collected data and data processing procedures, nor are we aware of the full scope of data collection, the purposes of processing, the storage periods. We also do not have any information about the deletion of the collected data by the respective network. For more information, please refer to the privacy policy of the respective network.



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- Facebook Inc., 1601 S California Ave, Palo Alto, California 94304, USA;  
<http://www.facebook.com/policy.php>;

More information:

<http://www.facebook.com/help/186325668085084>,

<http://www.facebook.com/about/privacy/your-info-on-other#applications> or

<http://www.facebook.com/about/privacy/your-info#everyoneinfo>.

EU-US-Privacy-Shield information:

<https://www.privacyshield.gov/EU-US-Framework>.

- Twitter, Inc., 1355 Market St, Suite 900, San Francisco, California 94103, USA;  
<https://twitter.com/privacy>.
- Instagram Inc., 1601 S California Ave, Palo Alto, California 94304, USA;  
<https://help.instagram.com/519522125107875>

## Sharing data with third parties

We transmit your personal data to third parties, only as far as this is necessary for the execution of contracts. The legal basis for the transfer is the necessity for the performance of a contract pursuant to Art. 6 para. 1 lit. b GDPR. Personal data will not be passed on to third parties for marketing or advertising purposes without your express consent.

When you choose to use third-party apps, websites, or other services that use, or are integrated with, our platform and products, they can receive information about what you share. Information collected by these third-party services is subject to their own terms and policies.

## Google Maps

On this platform we use the Google Maps service provided by Google Ireland Limited, Google Building Gordon House, 4 Barrow St, Dublin, D04 E5W5, Ireland. This allows us to display interactive maps directly on the website and enables you to use the map function conveniently. The legal basis is Art. 6 para. 1 lit. f GDPR.

By visiting the website, Google receives the information that you have called up the corresponding subpage of our website. In addition, further data such as your IP address is transmitted to Google. This happens regardless of whether Google provides a user account through which you are logged in or whether no user account exists. If you are logged in to Google, your information is directly associated with your account. If you do not wish to be associated with your profile on Google, you must log out before activating the button. Google stores your data as user profiles and uses them for the purposes of advertising, market research and/or demand-oriented design of its website.



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Such an evaluation is carried out in particular (even for users who are not logged in) to provide advertising tailored to your needs and to inform other users of the social network about your activities on our website. You have a right of objection to the creation of these user profiles, whereby you must contact Google to exercise this right.

For more information about the purpose and extent of data collection and processing by Google, please see Google's privacy policy. There you will also find further information on your rights and settings to protect your privacy: <http://www.google.de/intl/de/policies/privacy>.

Google also processes your personal data in the USA and has subjected itself to the EU- US Privacy Shield, <https://www.privacyshield.gov/EU-US-Framework>.

### Amazon Web Services

Our platform uses Amazon Web Services Inc., 410 Terry Avenue North, Seattle WA 98109, USA (hereinafter: Amazon AWS) to ensure the full functionality and availability of our platform. In this context, personal data may be transferred to Amazon AWS. However, we would like to point out that we have chosen to store the data in Frankfurt, Germany. The legal basis for data processing is Art. 6 para. 1 lit. f GDPR. The legitimate interest consists in an error-free function of the website.

Amazon AWS has certified itself within the framework of the EU-US Privacy Shield Agreement (cf. <https://www.privacyshield.gov/participant?id=a2zt0000000TOWQAA4&status=Active>).

The data will be deleted as soon as the purpose of their collection has been fulfilled. Further information on the handling of the transferred data can be found in the Amazon AWS data protection declaration: <https://aws.amazon.com/de/data-protection/>.

### Mongo DB Cloud

We manage our database with Mongo DB Cloud. This provider complies with the requirements of the EU-US Privacy Shield Framework.

Mongo DB Cloud is a product of mongoDB, 229 W 43rd Street, New York, 10036, USA, which manages our database. Data is transferred to the USA and processed there. The use is based on our legitimate interests, i.e. interest in a secure and efficient provision, analysis and optimization of our online offer in accordance with Art. 6 para. 1 lit. f. GDPR.

Mongo DB Cloud complies with the requirements of the EU-US Privacy Shield Framework, which governs the collection, use, and storage of personal data from the EU (<https://www.privacyshield.gov/participant?id=a2zt0000000TOLrAAO&status=Active>).

Please also refer to the privacy policy: <https://www.mongodb.com/legal/privacy-policy>.



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## GitHub Pages

This platform is hosted on servers of Github Inc, 88 Colin P Kelly Jr St, San Francisco, CA 94107, USA. Please also see GitHub Privacy Policy and GitHub Global Privacy Practices: <https://help.github.com/en/github/site-policy/github-privacy-statement>.

Github is certified according to the EU-US Privacy Shield. The Privacy Shield is an agreement between the European Union (EU) and the USA, which is intended to ensure compliance with European data protection standards in the USA. See Github's Privacy Shield Compliance Statement.

## Comment-Function via Commento.io

To enter, display and manage reader comments we use the tool commento.io, of Commento Inc.. Commento data is stored in the United States via Google Cloud. To refer to Google Cloud's privacy policy visit <https://cloud.google.com/security/privacy/>. The Terms of Service and Privacy Policy can be found at the following URL: <https://commento.io/legal>

## Salesforce.com, inc

We use Salesforce, based in Erika-Mann-Str. 31, Munich, 80636, Germany to operate aspects of our business. These aspects include online tools for customer relationship management, customer service, social engagement, data analytics and community building. In providing these online tools, Salesforce processes data to its services in the United States on our behalves. Such data typically include information like name, addresses, phone numbers and mail addresses.

Salesforce uses a limited number of third-party service providers to assist in providing services to us. These third party providers offer customer support, perform database monitoring and other technical operations, assist with the transmission of data, and provide data storage services. These third parties may access, process, or store personal data in the course of providing their services.

Salesforce maintains contracts with these third parties restricting their access, use and disclosure of personal data in compliance with the requirements of the EU-US Privacy Shield Framework, which governs the collection, use, and storage of personal data from the EU. (<https://www.privacyshield.gov/participant?id=a2zt0000000KzLyAAK&status=Active>)

## Server-Log-Files

Every time you access our platform, information is stored in a log file by our hosting provider. These so-called log files contain information about retrieved files, status codes, time stamps and system information. These data are not personal, they do not allow conclusions to be drawn about the specific person. IP addresses are also stored in log files. For us these are not easily assignable to a specific person. The data we collect are technically necessary for us to display our platform and to ensure its stability and security. The legal basis for the processing is the need to protect our legitimate interests in accordance with Art. 6 para. 1 lit. f GDPR.



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## Links to third-party websites/services

Our online offer may contain links to other websites or service providers. We have no influence on whether their operators comply with the data protection regulations.

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